



CMS Conditions of Participation (COP) Revised Interpretive Guidelines: What Every Hospital Should Know

June 11, 2008/ Embassy Suites Cool Springs, Franklin, TN

Speaker: Sue Dill Calloway

Program Overview

Every hospital that accepts payment for Medicare and Medicaid patients must comply with the Center for Medicare and Medicaid Conditions of Participation. Joint Commission accredited facilities must also follow these regulations. The interpretive guidelines serve as the basis for determining hospital compliance and were changed on May 21, 2004, September 19, 2005, November 27, 2006 and December 8, 2006 and July 1, 2007. These changes will be discussed in detail. New section included verbal orders, history and physicals, security of medications, patient rights especially restraint and seclusion and training, death reporting, and Medicare discharge appeal rights and IM notice upon admission.

This seminar will help hospitals comply with specific CMS-COP problem areas including restraints (brand new rules and regulations), nursing care plans, informed consent history and physicals (new), verbal orders (new), legibility requirements, prohibition on “resume pre-op order” statements, documentation on organ procurement issues as well as liability and physical documentation. We will also discuss the November 12, 2004 CMS memo on medical staff privileging.

The program will also cover the new interpretive guidelines on infection control and the 2008 changes to the history and physicals and postanesthesia evaluations for outpatients.

All attendees will receive a CD with a complete copy of the current interpretive guidelines, copies of the handouts and the original slides for use in their facility. Attendees learn details about COPs and what to do when CMS or the DHHS/Division of Health arrives at your facility.

Agenda

- 8:00am Registration
- 8:30am Introduction
 - Survey Protocol
 - Mandatory Compliance with COPs
- 9:45am Break
- 10:00am
 - Governing Body
 - Patient Rights
 - Interpreters, Advance Directives, Restraints, Abuse and Neglect, Criminal Background Checks, Confidentiality of Patient Records
 - Quality Assessment & Performance Improvement
 - Medical Staff
 - Autopsies
 - Nursing Services
 - DON, Staffing Policies & Procedures, Nursing Care Plan, Competence of Staff, Preparation and Administration of Drugs

- 11:30am Medical Records Services
- Organization and Staffing, Confidentiality of Records, Content of Records, legibility Requirements, Authenticated and Dated, 7-Day Rule, Informed Consent, Hospital Acquired Infections
- Pharmaceutical Services
- Pharmacy Management-Storage of Drugs, Pharmacy Administration, Control Floor Stock, Patient Safety, Drugs, Biological, High-Risk Patients
- 12:00pm Lunch (provided)
- 12:45pm Utilization Review
- Composition of UR Committee, Admission or Continuous Stays
- Infection Control
- Discharge Planning
- Identification of Patient Needs, Discharge Planning Evaluation, Discharge Plan
- Organ, Tissue and Eye Procurement
- Surgical and Anesthesia Services
- Radiological Services
- Radiological Services, Radiation Exposure, Adverse Reaction to Agents, Secure Area for Films
- Laboratory Services
- Emergency Lab Services, Tissue Specimens Requirements, Infection Blood and Blood Products
- Food and Dietetic Services
- Diets and Menus, Nutritional Needs of Patients
- 2:45pm Nuclear Medicine Services
- 3:00pm Emergency Services
Rehab Services
Respiratory Services
- 3:45pm Additional Manuals
- EMTALA, Long Term Care, Life Safety Code, Ambulatory Surgical Services, Laboratories, Guidelines for Determining Immediate Jeopardy, Home Health
- 4:00pm Questions and Adjournment

Objectives

At the conclusion of this program participants should be able to:

- Discuss how hospitals will have to rewrite their grievance policy to comply with the September 19, 2005 changes.
- Discuss the new changes that went into effect January 2007 on history and physicals and verbal orders and the need for the hospital to revise their policies and procedures and bylaws.
- Describe the new changes to the informed consent provision and what changes will need to be made.
- Recall the new requirements for verbal orders and history and physical.
- Manage the extensive changes to the patient rights section.
- Revise hospital policies regarding the most recent updates to the COP.

Who Should Attend

This course is designed for chief executive officers, chief operating officers, nurse executives, quality managers, risk managers, hospital legal counsel, nurse managers, compliance officers, and health information management.

Faculty

Sue Dill Calloway is a nurse attorney and is Director of Hospital Risk Management for OHIC Insurance Company. She had done many educational programs for nurses, physicians, and other health care providers. Sue has been a medico-legal consultant for over 25 years. She has done many educational programs for nurses, physicians, and other health care providers on a variety of topics. She has been employed in the nursing profession for more than 25 years.

Location/Registration Information

Embassy Suites Cool Springs

820 Crescent Centre Drive
Franklin, TN 37067

Registration Fee: \$195 per person

Phone: 615-515-5151

Room Rate: \$149 Single/\$159 Double

Room Block Expires: Sunday, May 11, 2008

Reference: Tennessee Hospital Association Conditions of Participation

Additional Information

- Registrants unable to attend may send an alternate.
- THA reserves the right to cancel or reschedule a program due to insufficient number of registrants or other unforeseen circumstances.
- **Contact the education department at 800-258-9541 if you have any questions.**
- **Maps to the meeting site will be emailed or faxed with confirmations.**

Registration Deadline

The registration deadline is Tuesday, June 2. If you have not received a confirmation letter prior to the program, please call Penny Williams at THA, 1-800-258-9541 or pwilliams@tha.com to confirm your registration.

Refund/Cancellation Policy

An alternate registrant from the same institution will be accepted under the original registration. Registration fees are non-refundable unless written notice of an individual's cancellation is received five business days prior to the program date, in which case a **cancellation fee of \$50.00** will be deducted from the refund. If notice of the cancellation is received **after five business days required, there is NO refund.** The same procedure applies for a registration that is faxed in with the indication of payment to follow. You will be billed whether or not you attend the program.

Comfort Level

Although every effort is made to have a comfortable temperature in the meeting room, we realize that everyone's comfort level is different. Please bring a jacket in case the room is too cool for your comfort.

Continuing Education Credit

This workshop had been approved for 6.25 hours continuing education hours. You must attend the entire day to receive a certificate of attendance.



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Fee: \$195 per person

Please print or type! (all attendees must complete a registration form)

Name _____

Title _____

Organization _____

Address _____

City/State/Zip _____

Area Code/Phone _____ Area Code/Fax _____

Email Address _____

(Confirmation sent via email or fax. Please complete!)

Method of Payment

- Check enclosed and payable to THERF
 Credit Card Payment Visa Mastercard

Card Number _____ Exp. Date _____

Cardholder's Name _____ Phone _____

Mail registration form with payment to: THERF, 500 Interstate Blvd. South, Nashville, TN 37210.

Fax Registration

Fax number (615)742-3753

Registration Deadline: Tuesday, June 2, 2008

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