



CMS Conditions of Participation Revised Interpretive Guidelines: What Every Hospital Needs to Know

April 7, 2009/ Embassy Suites Cool Springs, Franklin, TN

PURPOSE

Every hospital that accepts payment for Medicare and Medicaid patients must comply with the Centers for Medicare & Medicaid Services' Conditions of Participation. Facilities accredited by The Joint Commission also must follow these regulations. The interpretive guidelines that serve as the basis for determining hospital compliance have had many changes in the past two years and the final interpretive guidelines were issued October 17, 2008.

Recent changes include regulations on preprinted orders, standing protocols, use of a stamp, history and physicals, verbal orders, medication security, post anesthesia evaluations, discharge appeal rights, patients rights and 50 pages of changes on restraints and seclusion and reporting deaths of patients in restraints. There are many regulations that address medication and medication safety issues and grievances and complaints. There are sections on medical record services, pharmacy, utilization review, emergency department, surgical services, anesthesia, PACU, medical staff, nursing services, outpatient department, rehab, radiology, respiratory, physical environment, infection control, organ and tissue, patient rights and discharge planning. Every hospital should do a gap analysis to make sure they are compliant with all 370 pages of these new final interpretive guidelines. Every hospital should have one person assigned to have responsibility for ensuring compliance with these detailed interpretive guidelines.

All attendees will receive a CD with a complete copy of the current interpretive guidelines, copies of the handouts and the original slides for use in their facility.

OBJECTIVES

At the conclusion of the program, participants will be able to:

- describe the CMS survey process and the documents that must be produced during a survey
- describe the CMS patient rights standards including the grievance requirements.
- describe the educational requirements for restraint and seclusion
- describe medical records regulations for verbal orders, history and physical
- discuss how a physician must complete standing orders sheets
- describe utilization review admission or continuous stay and Medicare patient discharge appeal rights
- identify the CMS standards related to organ and tissue requirements and how they compare with the Joint Commission requirements
- describe how CMS regulations affect dietary services

AGENDA

8:00 – 8:30 a.m. Registration

8:30 – 10:00 a.m. *Objective: Describe the CMS survey process including the documents that must be produced during a survey.*

Survey Protocol

- * Mandatory Compliance with COP's
- * Governing Body

10:00 – 10:15 a.m. Break

10:15 – 12:00 p.m. Program Continued

Objective: Discuss the CMS Patient Rights Standards including the new education requirements for restraint and seclusion.

Patient Rights

- * Interpreters, Advance Directives, Restraints, Abuse & Neglect, Criminal Background Checks, Confidentiality of Patient Records, and Grievances.

Quality Assessment & Performance Improvement

Medical Staff

- * Autopsies

Nursing Services

- * DON, Staffing Policies and Procedures, Nursing Care Plan, Competence of Staff, Preparation & Administration of Drugs

Objective: Recall the regulations for medical records services, including the new changes on verbal orders and history and physicals.

Medical Records Services

- * Organization & Staffing, Confidentiality of Records, Content of Records, Legibility Requirements. Authenticated & Dated, Informed Consent, Infections, New H&P and Verbal Orders.

Pharmaceutical Services

- * Pharmacy Management - Storage of Drugs, Pharmacy Administration, Control Floor Stock, Patient Safety, Drugs, Biologicals, High Risk Patients

12:00 – 12:30 p.m. Lunch

12:30 – 1:30 p.m. *Objective: Describe the UR requirement including the law requiring hospitals to give Medicare patients a notice on admission and prior to discharge.*

Utilization Review

- * Composition of UR Committee, Admission or Continuous Stays, New Medicare patient discharge appeal rights

Infection Control

Discharge Planning

- * Identification of Patient Needs, Discharge Planning Evaluation, Discharge Plan

1:30 – 2:30 p.m. *Objective: Identify CMS standards related to organ and tissue requirements and contrast to new 2007 and 2008 Joint Commission standards.*

Organ, Tissue & Eye Procurement

Surgical & Anesthesia Services

Radiological Services

* Radiological Services, Radiation Exposure, Adverse Reaction to Agents, Secure Area for Films

Laboratory Services

* Emergency Lab Services, Tissue Specimens Requirements, Infection, Blood & Blood Products

2:30 – 2:45 p.m. - Break

2:45 - 4:25 p.m. *Objective: Explain the CMS regulations affecting Dietary services including the requirements for diet orders.*

Food & Dietetic Services

*Diets & Menus, Nutritional Needs of Patients

Nuclear Medicine Services

Emergency Services

Rehab Services

Respiratory Services

Additional Manuals

* EMTALA, Long Term Care, Life Safety Code, Ambulatory Surgical Services, Laboratories, Guidelines for Determining Immediate Jeopardy, Home Health

4:25 p.m. – 4:30 p.m.

Evaluation

4:30 p.m.

Adjourn

WHO SHOULD ATTEND

CEO's, COO's, Nurse Executive, Quality Managers, Consumer Advocate, Risk Managers, Hospital Legal Counsel, Compliance Officers, Director of Health Information, Case Managers, Medical Directors, Nurse Educator, Social Worker, PI Coordinator, Joint Commission Coordinator, Patient Safety Committee, Nurse Managers, Infection Control

SPEAKER

Sue Dill Calloway is a nurse attorney and is Director of Hospital Patient Safety for OHIC Insurance/The Doctors Company. She has done many educational programs for nurses, physicians, and other health care providers. She has authored a book by HCPro on the Compliance Guide to the Joint Commission and CMS Patient Rights Standards. She has authored over 60 books.

LOCATION INFORMATION

Embassy Suites Cool Springs

820 Crescent Centre Drive

Franklin, TN 37067

Phone: 615-515-5151

Room Rate: \$149 Single/\$159 Double

Room Block Expires: Sunday, March 15, 2009

Reference: Tennessee Hospital Association Conditions of Participation

Overnight guests receive complimentary full cooked to order breakfast, complimentary manager's nightly reception and complimentary parking. Property offers a fitness center, indoor pool and business center.

CONTINUING EDUCATION CREDIT

You will receive 6.5 hours continuing education hours upon completion of this seminar. You must attend the entire day to receive a certificate of attendance.

COMFORT LEVEL

Although every effort is made to have a comfortable temperature in the meeting room, we realize that everyone's comfort level is different. Please bring a jacket in case the room is too cool for your comfort.

REGISTRATION INFORMATION

Registration fee: \$195 per person

Method of Payment

CHECK: Please make checks payable to THERF (Tennessee Hospital Education & Research Foundation)

Please mail registration and payment to:

THERF

500 Interstate Blvd. South
Nashville, TN 37210

FAX: You may also register by fax.. Fax registrations to 615/742-3753.

CREDIT CARD: Accept Visa or Mastercard only

Registration Deadline

The registration deadline is Tuesday, March 24. If you have not received a confirmation letter prior to the program, please call Penny Williams at THA, 1-800-258-9541 or pwilliams@tha.com to confirm your registration.

Cancellation/Policy Refund

An alternate registrant from the same institution will be accepted under the original registration. Registration fees are non-refundable unless written notice of an individual's cancellation is received five business days prior to the program, in which case a cancellation fee of \$50.00 will be deducted from the refund. If notice of the cancellation is received after five business days required, there is NO refund. The same procedure applies for a registration that is faxed in with the indication of payment to follow. You will be billed whether or not you attend the program.



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Fee: \$195 per person

Please print or type! (all attendees must complete a registration form)

Name _____

Title _____

Organization _____

Address _____

City/State/Zip _____

Area Code/Phone _____ Area Code/Fax _____

Email Address _____

(Confirmation sent via email. Please complete!)

Method of Payment

Check enclosed and payable to THERF

Credit Card Payment Visa Mastercard

Card Number _____ Exp. Date _____

Cardholder's Name _____ Phone _____

Mail registration form with payment to: THERF, 500 Interstate Blvd. South, Nashville, TN 37210.

Fax Registration

Fax number (615)742-3753

Registration Deadline: Tuesday, March 24, 2009

THERF Use Only: 4520-05-20-72